

# Dear visitor

Along with all the staff of Kent Hospitality, I would like to extend a very warm welcome to you and hope that you have a truly memorable stay with us.

The University of Kent campus is the ideal location to enjoy the tranquillity of the Kent countryside. In contrast to this, the campus overlooks the magnificent bustling city of Canterbury which is steeped in history and culture. With its large open space, the campus is a haven for wildlife and you will find that you are sharing it with ducks, rabbits, squirrels and rare birds! Staying at

the University will really give you the chance to experience the best of both worlds.

This guide aims to provide all the information to help make your stay as comfortable and enjoyable as possible. However if there is anything we have not covered, our Receptionists look forward to assisting you with any queries you may have.

With very best wishes

**Kevin Stuckey**  
Residences and Conference Manager

## How to reach the University

### By Sea and Rail:

Calais to Dover – approx 75 minutes by ferry. Boulogne to Dover. Direct trains from Dover Priory to Canterbury East every half hour on weekdays (hourly on Sundays). Journey time approx 30 minutes.

### By Air:

Arrival at London Airport (Heathrow); Underground to Victoria Railway Station, train to Canterbury East. Arrival at Gatwick Airport; Gatwick Express to Victoria, train to Canterbury East.

### By Rail

London – Trains run regularly from London St Pancras to both Canterbury West and Canterbury East. The fastest train goes to Canterbury West (approx. 60 minutes). There is also a less frequent service from London Victoria to Canterbury East – please contact National Rail enquiries.

Dover – Direct trains from Dover Priory to Canterbury East every half hour on weekdays (times vary during weekends). Journey time approx. 30 minutes.

Ramsgate – Frequent direct trains from Ramsgate to Canterbury West. Journey time approx. 20 minutes.

Further information on all rail routes can be found from National Rail Enquiries and South Eastern Trains

Taxis are available at both Canterbury West and Canterbury East Stations. Fares should cost about £6.

### The Channel Tunnel:

From France and Belgium take the Eurotunnel to Folkestone or the Eurostar to Ashford – journey time approx 2 hours Paris, 1 hour 40 minutes Brussels, 1 hour Lille; regular train services from Ashford to Canterbury West – approx 30 minutes journey time.

### By Road

To reach Canterbury from:  
London: M2, A2 (56 miles; 89km) Dover: A2 (16 miles; 26km) Ramsgate: A253, A28 (18 miles; 29km) Ashford: A28 (14 miles; 22km) Maidstone: (26 miles; 42km) Tonbridge (40 miles; 64km): M20, M2, A2. From the North or West: M25, M20, M2, A2. Canterbury to the University: Canterbury central ring road, A290 Whitstable Road, St Thomas Hill, approx 1 mile (1.6km) along the A290, University entrance on right (signposted) near top of hill.

### By Bus

Canterbury Bus Station to the University. Regular bus service, taking approximately 14 minutes. (See map for bus stops on campus.) From Canterbury East follow path on City Walls to Bus Station (clearly visible by City Wall). From Canterbury West turn right out of station, walk to main road, bus stop is on far side, approx 50 metres to left.

The UniBus service goes to numerous stops on the University campus. The Triangle service (4X) runs to Keynes College only.



Further information and interactive map can be found at [www.kent.ac.uk/maps/canterbury](http://www.kent.ac.uk/maps/canterbury)

### Reception and Housekeeping Services

The receptionists situated in the Colleges and accommodation centres are manned by staff who have a wealth of knowledge about your accommodation area and the University campus. They will also be very pleased to provide you with public transport information as well as a list of local, reputable taxi companies. The majority of our receptionists are also trained in First Aid.

The receptionist can be contacted by telephone on (01227) 82 followed by:

Darwin Reception 7549  
Eliot Reception 3250  
Keynes Reception 3622  
Rutherford Reception 3400  
Tyler Court Reception 4480  
Park Wood Reception 3499

Check-in is from 14:00 and if you arrive outside reception hours, please use the direct-line telephone placed outside each reception to contact our security team, Campus Watch. They can be contacted on extension 3300 and will be able to assist you with your arrival.

If there is a problem with your room, please complete the fault reporting card in your room and hand it in at Reception.

### Local Supermarket

(other than those on campus)  
Sainsbury's Kingsmead Road, CT1 1BW  
Asda, Sturry Road, CT1 1DG

### Breakfast

Unless you have been otherwise advised by Reception or your Conference/Group Organiser, the coloured disc on your room key shows where you can have breakfast:  
Blue - Dolche Vita at Keynes College  
Green - Rutherford College Dining Hall

### Local taxi firms

Cab Co 01227 455455  
City Cars 01227 454445  
Wilkinson Taxis 01227 450450

### Car Parking

If you have not been sent a parking permit prior to arrival, please obtain one from reception.

### Sporting and leisure activities

Visit the Sports Centre with its new and enhanced fitness suite, dance studio, indoor tennis centre and much more.

### Gulbenkian special offer

See films at the Gulbenkian for just £5!  
Offer only available on main programme, not including live and recorded transmission or special one off screenings.

### Fire alarm testing times

Location	Time	Day
Becket Court	08:30	Tuesday
Darwin College	08:15	Wednesday
Darwin Houses	09:15	Wednesday
Eliot College	08:15	Tuesday
Keynes College	08:55	Tuesday
Rutherford College	08:55	Wednesday
Tyler Court, Block A	09:20	Wednesday
Tyler Court Block B	09:30	Wednesday
Tyler Court Block C	09:40	Wednesday
Woolf Academic Building	08:25	Wednesday

For your safety, we ask that you read the evacuation instructions posted in your room. These instructions give procedures to follow in the event of the fire alarm sounding at any other time than indicated above. Please ensure that your room is vacated by 10:00 on the day of departure.

### IT and internet access on campus

To get online, visitors staying on campus or attending a conference can obtain a Kent IT account. This enables you to connect your own computer to the internet from a campus bedroom, or to use the Wireless Service in any wireless zone on campus (most communal areas). Conference visitors may already have an account, so check with your conference organiser. Otherwise you can obtain a Kent IT account from reception.

